

The Security State Bank of Marine

Online and Mobile Banking App Account Deletion

The Google Play Store has implemented a requirement for Security State Bank of Marine to provide our customers with the ability to request removal of their Online Banking and Mobile Banking App (Digital Banking) accounts and any associated data. This requirement is the latest of many recent compliance updates from Google and Apple related to user privacy and data safety.

If you would like to request removal of your Digital Banking accounts and related data, simply send an email request to digitalbanking@themarinebank.com.

Please type "Remove App Account" in the subject line of your email and provide us with a good phone number to reach you. We will be in touch to confirm the request is valid and initiate the process.

Upon execution of this request, Security State Bank of Marine will delete all associated data held in our Digital Banking system. This data will no longer be accessible or available to any party. Your accounts will remain active, and your account's transaction history will remain in our main system history as long as your accounts are open, but all Digital Banking data will be deleted.

Requesting deletion of your Digital Banking app and related data will automatically disable ancillary Digital Banking products including but not limited to Bill Payment, Alerts & Notifications, E-Statements and Scheduled Transfers. Any scheduled payments or transfers will be cancelled. To reinstate any of these services you will be required to re-register for a new Digital Banking login.

If you should have any questions, please give us a call at [651-433-2424](tel:651-433-2424)