

Cavion Internet Banking FAQ's

What is my Customer Number?

Contact us for your customer number – Brooke (651) 257-4141 blacy@themarinebank.com or Mackenzie (651) 464-1033 mjohnson@themarinebank.com

Can I change my Customer Number?

Yes, when you are logged in, click Options to create an Alternate Login. (Note: your alternate login does not have to be all numbers)

Is there a charge for Internet Banking, Bill Pay or Online Statements?

At this time, there is no charge to our customers for Internet Banking, Bill Pay or Online Statements.

When will my transactions take place?

If a transfer is made before 4pm, it will post immediately. If a transaction is made after 4pm, it will be credited on the next business day.

How often is Internet Banking updated?

Internet Banking is updated throughout the day. You can see all your transactions online that we can see at the bank.

Can I change my Account Nicknames?

Yes, when you are logged in, click Options, then Account Nickname and create your New Account Name

How do I set up Account Alerts?

Account Alerts can be set up by clicking Accounts and Account Alerts. There are a number of different alerts you can set up, ie. Account balance, check cleared, transfer alerts, certificate maturity, and many more

If I have Online Statements, do I still get paper statements in the mail?

No, you will receive one or the other, not both.